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KiSP provides a limited warranty for its services based on the following criteria:

- \* KiSP shall have no liability for loss of anticipated profits or consequential damages. No claim for damages may be asserted against KiSP unless such claim exceeds one percent (1%) of the project cost. Damages imposed upon KiSP shall be recoverable only for claim amounts in excess of such one percent (1%), and only in the form of credits to be issued by KiSP for future work. KiSP's liability shall not exceed fifty percent (50%) of the price paid by Client to KiSP for services that are the subject of the dispute. Additionally, it is expressly agreed that KiSP assumes no liability for any project for / specification services where its fee is \$500.00 or less.
- \* KiSP takes no responsibility for changes to a project unless they are communicated to KiSP in an agreed upon manner (paper, electronic transmission, disc) and a pre-agreed time frame for project return.
- \* The client will be responsible for checking correctness of product description and type, finishes and workstation counts received from KiSP, prior to placing their order for the product. Customer shall verify and confirm all site conditions, dimensions, and suitability of products and applications consistent with published guidelines and applicable codes.
- \* KiSP will not be liable for any errors due to inaccuracies in dimensions provided by the client. Corrections or changes to dimensions will be handled as a change order and may affect the dates for completion and delivery by KiSP.
- \* KiSP requires that the client appoint a person to be responsible to field questions and respond with answers to queries, posed by KiSP personnel, in a timely fashion. Questions not responded to (promptly) will result in delaying the completion of the project.
- \* For Spec Check requests, KiSP Inc liability shall be limited to the amount charged for Auditing services rendered for any project.
- \* All clients' information will be kept confidential with respect to the nature of work, client, pricing and schedule. Only if approved by the client will any client information be used for KiSP marketing, or other non-project uses.