SnapTracker: New Features and Functions

SnapTracker Webinar Wednesday May 10, 2016

Meet your webinar hosts



Field Services Specialist mortel@kisp.com

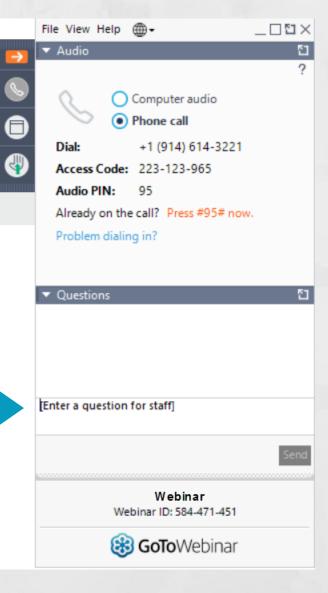


Support Department jcrawford@kisp.com

How to interact today?

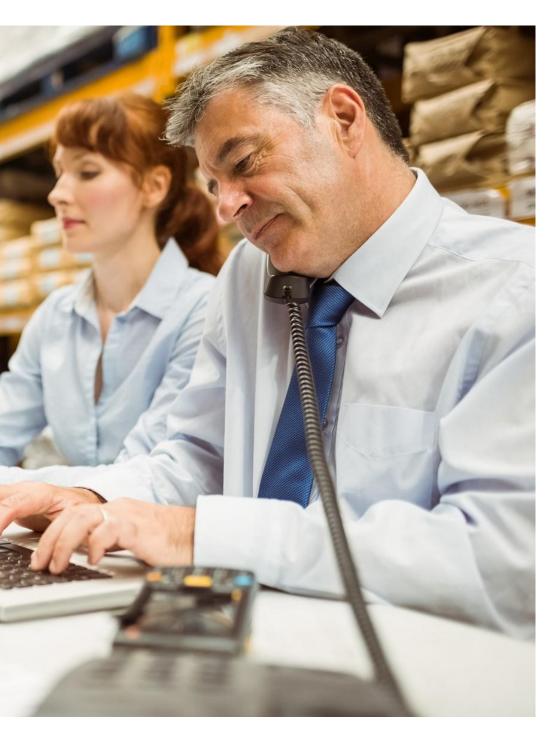
Raise your hand-Let us know if you have any questions throughout the webinar!

Type your comments and questions here anytime!



Agenda

- 01 Requisition Cart for Stock
- 02 Reserve Cart
- 03 Requisition Cart Administration
- 04 Q&A



New Features and Functions

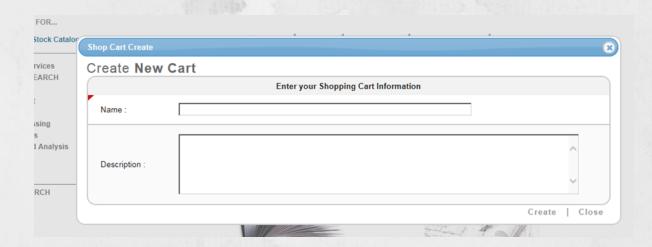
Requisition Cart

Step 1 – Create a Cart



BROWSE FOR...

Step 2 – Name the Cart

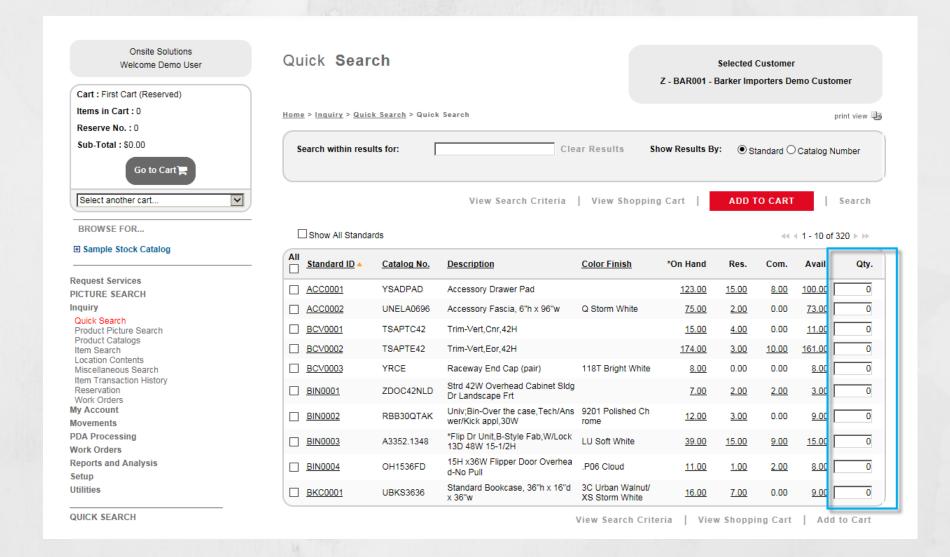


Step 3 – Click Create

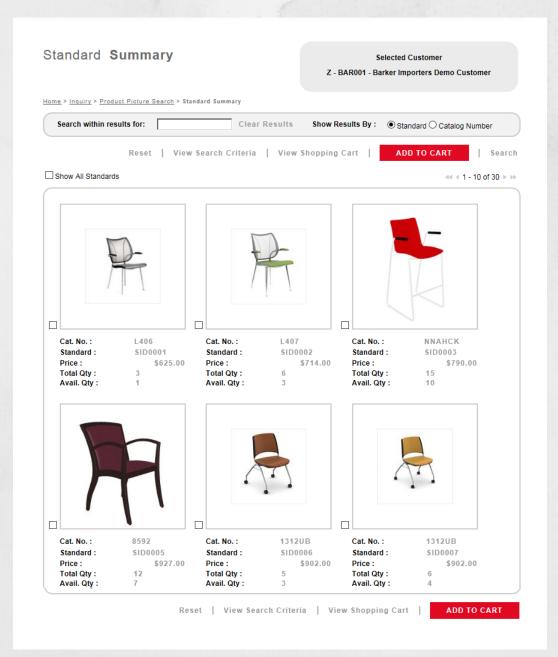


A cart displays in the left navigation

Quick Search

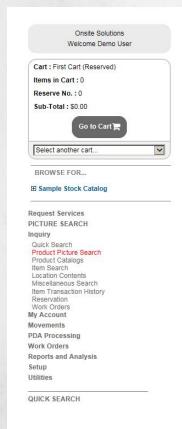


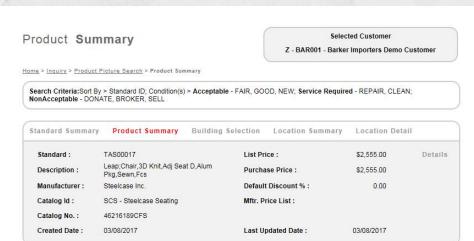
Product Picture Search – Standard Summary



Note: Add to Cart button is customizable

Product Picture Search – Product Summary





Leap;Chair,3D Knit,Adj Seat D,Alum
Pkg,Sewn,Fcs

3D KNIT *BACK:3D KNIT
5067 ROOT BEER
*UPHLSTRY:ELMOSOFT
LEATHER
L135 SCARLET 05011 (RS4211)

Product Description



Catalog No: Standard: Qty Available: \$2,555.00 0.00 \$2,555.00

Quantity: 1

Hide Search Criteria | View Shopping Cart |

ADD TO CART

Viewing a Cart



Home | My Profile | Help | Logout



Onsite Solutions ShopCart Selected Customer Welcome Demo User Z - BAR001 - Barker Importers Demo Customer Cart: First Cart (Reserved) Items in Cart: 11 Home > My Account > Shopping Cart print view 🛂 Reserve No.: 141 ☐ Show All Items in Cart ☐ View Detail Description 44 4 1 - 4 of 4 b bb Sub-Total: \$0.00 ΑII Standard Catalog No. Description Stock Service Total Price Go to Cart __ TAS00017 46216189CFS Leap; Chair, 3D Knit, Adj Seat D, Alum Pkg, Sewn, Fcs \$0.00 2 Select another cart... ~ (2) ± YSADPAD Accessory Drawer Pad \$0.00 ACC0001 BROWSE FOR... 4 (100) ■ Sample Stock Catalog 2. 🛨 BCV0002 TSAPTE42 Trim-Vert, Eor, 42H \$0.00 3 Request Services (161)3. ± PICTURE SEARCH Inquiry A3352.1348 *Flip Dr Unit.B-Style Fab.W/Lock 13D 48W 15-1/2H \$0.00 BIN0003 2 My Account (15)Active Order Status Shopping Cart = -**Grand Total Price:** \$0.00 All Carts My Shopping Carts ■ - | Delete | Update | Unreserve Cart | CHECKOUT Quotes Waiting Acceptance A ----- O-d---

Note: The Checkout button can be customized

Checkout

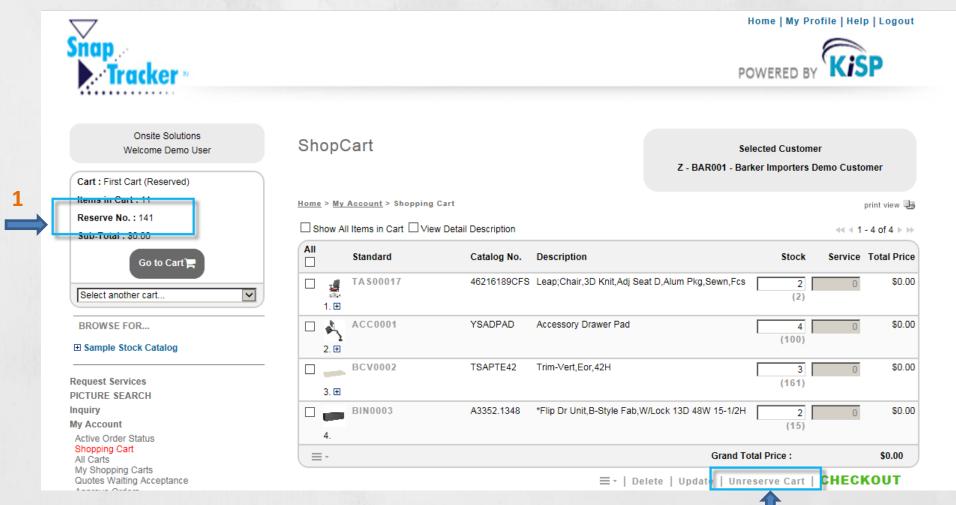
						Z - BAR0	or Duin					
me > My Accour	nt > Shopping	g Cart									require	d field
Payment Inform	ation											
DRS No.	[Re	quest Date						
Project Referen	ce No											
Order Informatio	on											
MAC ID No. :	[НС	S Order No :						
Expense Type :	[Select One		V	Init Da	ial Request Received te :					@	
Proposal Submi	tted Date :				Ap	proval Received Date	e:				②	
View Bill To		Сору	Ship	To or S	ervice Site My	Address Book					Copy So	old T
Sold To					Shi	p To or Service Site	Sele	ct on	B			~
Name :	Barker Im	porters Demo	Custor	ner	N:	ime :	Barke	er Imp	orters	Demo Cu	ıstomer	
Address 1 :	152 Bark	St.			Ac	ldress 1 :	152 E	Bark S	it.			
Address 2 :	Unit 1				Ac	ldress 2 :	Unit 1					
City:	Toronto				Ci	ty:	Toror	nto				
State :	ON				St	ate:	ON					
Zip:	B2H 4R6				Zi):	B2H	4R6				
Country:	Canada				Co	ountry :	Cana	da				
PM Contact :	Robert Jo	hnson			Pf	// Contact :	Robe	rt Joh	nson			
Phone :	416 - 2	255 - 623	5		Pł	ione :	416	- 2	55 -	6235		
Fax:	416 - 2	255 - 622	2		Fa	x:	416	- 2	55 -	6222		
Email :					Er	nail :					_	
				Sav	e Address						Save A	ddre
Additional Inform	ation											
Install Schedule User :	d with End				Ins	tall Date :						
Invoice Date :	[Fir	al Trip Report Date :						
Notes												
Comments : [
												^

Note:

- Fields can be customized.
- Fields can be set to required.
- You can enable additional fields, or remove unwanted fields.
- When a request is checked out, a work order or reservation is created.
- Whether it is a WO or Reservation is configured at the User level.
- Emails are sent to the end user, and to designated email addresses at the dealership.
- Email content can be customized.

Reserve Cart

- If users are set up to have the ability to reserve a cart, they can create a reservation, without checking out the cart.
- If the cart is reserved, the user sees the reservation number in the cart. (1)
- In addition, the user can reserve/unreserve the cart in the ShopCart screen. (2)



Requisition Cart Administration

- Reservations Gatekeeper can edit quantities on Reserved Carts.
- Requisition Cart Administration Gatekeeper back office functions.
 - Reassign a cart to another user.
 - Edit a cart created by another user.

• All Orders – Gatekeeper can view all carts checked out.

Reservation – Reserved Cart

Snap Tracker				POWERED BY	CiSP
Onsite Solutions Welcome SYSTEM MANAGER Select another cart	Reservation Sea	rch		Select a Customer Z - BAR001 - Barker Importers Demo	Customer 🔽
BROWSE FOR	<u>Home</u> > <u>Inquiry</u> > Reservation				required fields
■ Sample Catalog ■ Sample Stock Catalog	Search By:	Number			
Request Services PICTURE SEARCH	Reservation Status:	☐ Open ☐ On Hold ☐ Canceled ☑ In Procurement Process ☐ In Approval			
nquiry Quick Search Product Picture Search	Price Display:	Sell Cost			
Product Catalogs Item Search Location Contents Miscellaneous Search Item Transaction History Reservation	Select a Reservation:	133	Enter a Reservation:	[133 Get Record Reset	
Work Orders ly Account accounting fovements	☐ Expand All Lines				<< 1 - 2 of 2 ▶ >>
DA Processing Jork Orders	Line Reservation # 133 Line Allocation Detail	Requested By: SRUser01 - Service Request	or		
Reports and Analysis Setup	- 1 Allocation : Standard	Line Status: Reserved Cart	Building: ZWHSE0	1 Total Qty: 25.00	
tilities	Alloc.	Standard / Task Code Location	Condition	Serial No.	Qty Res.
	Standard	FLL0002	GOOD		1.00
UICK SEARCH	Standard	FLL0003	GOOD		1.00
EVIEW REQUESTS	Standard	TAS0001	GOOD		3.00
RICE REQUESTS	Standard	TAS0001	FAIR		1.00
	Standard	TAS0013	NEW		2.00
	Standard	TAS0104	FAIR		15.00
	Standard	TAS0104	CLEAN		2.00
	+ 2 Allocation : Standard	Line Status: Reserved Cart	Building: ZWHSE0	2 Total Qty : 1.00	

Reservation – Reserved Cart

Request Services PICTURE SEARCH Inquiry Individual Services All Line Line Allocation D Standard : 1 Allocation : Standard in the service of the ser	<u> </u>	Select a Cus Z - BAR001 - Barker Importe Select Status : te Edit Header Info Reset Export Sif File	stomer rs Demo Customer required fields print view
Reservation Reservation	<u> </u>	Z - BAR001 - Barker Importe Select Status : te Edit Header Info	rs Demo Customer required fields print view Reserved Cart Cart Cart Cart Cart Cart Cart Cart
Reserve No.: 141 Sub-Total: \$0.00 Go to Cart	<u> </u>	Select Status :	required fields print view Reserved Cart Create via Sif File
Select another cart Select a Reservation: 133 Select a Reservation: 133 Enter a Reservatio	<u> </u>	te Edit Header Info	Reserved Cart Create via Sif File
Select a Reservation: 133 Select another cart		te Edit Header Info	e Create via Sif File
Enter a Reservation: 133 BROWSE FOR E Sample Stock Catalog Request Services PICTURE SEARCH Inquiry Inqu	Get Record Crea	·	•
El Sample Stock Catalog Carpend All Lines		Reset Export Sif Fil	•
Request Services PICTURE SEARCH Inquiry My Account Movements PDA Processing Work Orders Reservations Work Order WOT Processing Service Order Ticket Processing Reports and Analysis Betup Utilities All Line Line Allocation D Allocation: Standard Standard FL Standard FL Standard FL Standard FL Standard TA			<- 1 - 2 of 2 ▶ >>
All Line Line Allocation D Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Standard: Allocation: Allocation: Standard: Allocation: Al			
Movements PDA Processing Work Orders Reservations Work Order WOT Processing Service Order Ticket Processing Reports and Analysis Setup Jtilities All ocation: Standard FL Standard FL Standard FL	etail		
Nork Orders	ard Line Status : Reserved Cart	Building: ZWHSE01	Total Qty: 25
Work Order Standard FL WOT Processing Service Order Ticket Processing Standard FL Setup Standard TA Jtilities D D D	andard/ sk Code Location Condition S	erial No. Status Qty Com. Qty	WOT Qty Del.
Service Order Ticket Processing Standard FL	L0002 GOOD	Open 1.00	0.00 0.00
Standard TA	L0003 GOOD	Open 1.00	0.00 0.00
	.S0001 GOOD	Open 3.00	0.00 0.00
		Open 1.00	0.00 0.00
UICK SEARCH ☐ Standard TA	FAIR	Open 2.00	0.00 0.00
□ Standard TA			
Stations In	<u>S0013</u> NEW	Open 15.00	0.00 0.00

All Carts



Home | My Profile | Help | Logout



Onsite	Solutio	ns
Welcome	Demo	User

Cart : First Cart (Reserved)

Items in Cart: 11 Reserve No.: 141

Sub-Total: \$0.00

Go to Cart

~

Select another cart...

BROWSE FOR...

⊞ Sample Stock Catalog

Request Services
PICTURE SEARCH

Inquiry

My Account

Active Order Status Shopping Cart All Carts

My Shopping Carts Quotes Waiting Acceptance

Approve Orders My Quotes

My Orders All Orders

Quotes Status Price Requests Review Requests

Movements
PDA Processing

Work Orders Reports and Analysis

Setup Utilities

QUICK SEARCH

All Carts

Home > My Account > All Carts

Search By:

O Cart Name Customer No. Clast Update Date Description Created By

Enter Search Text:

Search | Reset

☐ Show All Shopping Carts ← ← ← 1 - 10 of 11 ▶ ▶

All	Cart Name A	Res. No	Description	Status	Customer No.	Created By	Assigned To	Total
	54345	126		Under Review	BAR001	SYSTEM - SYSTEM MANAGER		\$0.00
	Cart Name Goes here	106		Reserved Cart	BAR001	SCDEMO - Steelcase Demo		\$0.00
	claw	139		Reserved Cart	BAR001	SYSTEM - SYSTEM MANAGER		\$0.00
	claw			Active	BAR001	SRUser01 - Service Requestor		\$0.00
	CLAWQ			Active	BAR001	SRUser01 - Service Requestor		\$0.00
	First Cart	141	First Cart	Reserved Cart	BAR001	Demo - Demo User		\$0.00
	New Service Cart 00001			Active	BAR001	REVIEWER - Reviewer		\$0.00
	Project 4	45		Reserved Cart	BAR001	KITS	marcin	\$0.00
	Project C201b	26		Active	BAR001	marcin - Marcin Ortel		\$0.00
	Project: 156Reconfig	47	For demo	Reserved Cart	BAR001	SYSTEM - SYSTEM MANAGER	marcin	\$0.00

Reset | Reassign

All Orders



Home | My Profile | Help | Logout



Onsite Solutions
Welcome SYSTEM MANAGE

Items in Cart : 13
Reserve No. : 139
Sub-Total : \$0.00

Cart : claw (Reserved)

Select another cart...

Go to Cart

BROWSE FOR...

Sample Catalog
 Sample Stock Catalog

Request Services
PICTURE SEARCH

Inquiry

My Account

Active Order Status Shopping Cart All Carts My Shopping Carts Quotes Waiting Acceptance Approve Orders My Quotes

My Orders All Orders

Quotes Status Price Requests

Review Requests
Accounting

Movements

PDA Processing

Work Orders

Reports and Analysis

Setup Utilities

QUICK SEARCH REVIEW REQUESTS PRICE REQUESTS

All Orders

Show All Orders

<u>Home</u> > <u>My Account</u> > All Orders

Select a Customer

Z - BAR001 - Barker Importers Demo Customer

To view the order details of an order, click on an Order No. Looking for something in particular?

Expand All Orders

Select a Search By mode and enter a Keyword or other number within the Enter Search Text box and click on Search.

Search:	✓ Stock ✓ Se	ervice			
Search For:	☑ In Approval	Process 🗹 Ordered 🗆	Canceled Completed		
Search By:	Order No. User SPAID	O Project Ref No. O User Name	O PO / Credit Card O User Email	☐ Date Range mm/dd/yyyy	Start:
Enter Search Text:					End:

Search

<< < 1 - 10 of 44 ▶ >>

print view 🛂

All Order No. ▼	Project Ref No.	PO NO / Credit Card	Order Date	Order Status	<u>User Name</u>	Currency	Total
+ 140		fdgd	04/26/2017	Ordered	SYSTEM	200	\$0.00
+ 138		43	04/07/2017	Ordered	SYSTEM	1786	\$0.00
+ 135		11	04/04/2017	Ordered	SYSTEM	F700	\$0.00
+ 134		444	04/04/2017	Ordered	SYSTEM	FMB.	\$0.00
± 129		343	03/31/2017	Ordered	SYSTEM	F700	\$0.00
+ 127	111	2	03/24/2017	Ordered	SYSTEM	F000	\$6,090.00
± 12 3		3	03/22/2017	Ordered	SYSTEM	Final Control of the	\$0.00
+ 121		222	03/22/2017	Ordered	SYSTEM	7000	\$0.00
- ÷ 120		q	03/22/2017	Ordered	SYSTEM	1998 <u> </u>	\$0.00
- + 118		222	03/21/2017	Ordered	SYSTEM		\$0.00

Cancel Order | Reset | Update Order Status | Complete Order | View Completion Details | Create Sif File

Summary

- 1. Shopping rights are controlled at the user level.
- 2. With SnapTracker, you can now enable a cart to create work orders and reservations.
- 3. The Billing and Shipping screen can be customized.
- 4. Users can be configured with the ability to create a cart and reserve the product before checking out their carts.
- 5. Gatekeepers have the ability to reassign carts to different users, view all orders and update quantities on reserved carts.

Q & A

Upcoming Webinars

- Requesting Services
- Users and Conditions
- Reserve Cart
- Site Customization
- Shop By Condition



for downloadable documents, webinar recordings and other learning materials

http://www.kisp.com/snaptracker/blog/wplogin.php?redirect_to=/snaptracker/blog/

Email: <u>SnapTrackerKC@kisp.com</u> if you have any questions, feedback, requests!

SNAPTRACKER
THE POWER TOOL FOR ASSET MANAGEMENT

documentation center

1-416-499-2457

snaptrackersupport@kisp.com

Q

Steelcase User

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Steelcase User

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USER MANUAL

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RELEASENOTES SnapTracker 5.6 SnapTracker 6.0 DOWNLOAD ALL 🚣

- SnapTracker 6.0 SP4
- SnapTracker 6.0 SP3
- SnapTracker 6.0 SP2 Patch 3
- SnapTracker 6.0 SP2 Patch 2
- SnapTracker 6.0 SP2
- SnapTracker 6.0 Patch 9
- SnapTracker 6.0 Patch 8
- SnapTracker 6.0 Patch 6
- SnapTracker 6.0 Patch 5
- SnapTracker 6.0 Patch 3
- SnapTracker 5.6 SP2
- SnapTracker 5.6 SP1
- SnapTracker 5.6

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Click a section to expand it and see information it contains or files to download.

ALL FUNCTIONAL GUIDES

- Addresses
- Custom Menus
- Global Adjustment
- Product Catalogs
- Site Customization

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- 1 Addresses
- Custom Menus
- 3 Global Adjustment and File Upload
- 4 Product Catalogs
- 5 Requesting Product by Condition
- 6 Site Customization

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③ 8:30 am to 8:00 pm EDT

PAST WEBINARS

v6.0 SP2 New Features

PDA Webinar Series

Advanced Asset Management Series

Global Adjustment Part 2: Exporting Data into Excel

Wed, September 14, 2016, 1:30 -2:30pm (EST)

This webinar covers the process of updating data using Global Adjustment, including how to modify data directly on the results page and how to modify data by leveraging Excel.





Intro to Global Adjustment

Wed, August 24, 2016, 1:30 -2:30pm (EST)

Global Adjustment is the best practice method to modify a large quantity of records in SnapTracker. This webinar will cover the basics of the Global Adjustment screen, discussing which tables can be retrieved, how to set up and create filters, and how to create and save template.





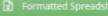
Receiving Inventory via File Upload

Wed, August 3, 2016, 1:30 -2:30pm (EST)

This webinar will focus on an advanced process of leveraging an excel worksheet to receive inventory. This process allows the user to create a worksheet and populate all the applicable standards, serial numbers, buildings, locations and quantities. This process is designed to provide an alternative to using both the PDA and Movements screens in SnapTracker history, etc.

Watch Recordings





Global Adjustment: Introduction

SnapTracker Webinar Wenesday

Aug 24, 2016

Receive Inventory via File Upload

SnapTracker Webinar Wenesday

Aug 3, 2016

See you at our next Webinar Wednesday!