PDA Webinar Series Part 3

SnapTracker Webinar Wenesday

June 1, 2016

Meet your webinar hosts



Field Services Specialist mortel@kisp.com

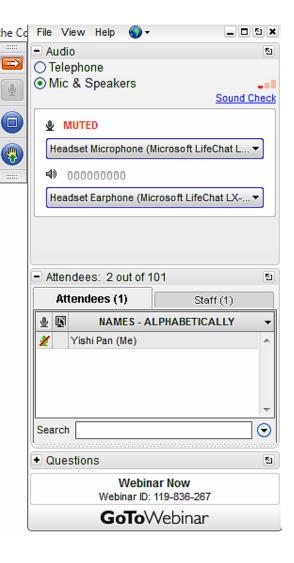


Jr. Product Manager ypan@kisp.com

How to interact today?

Raise your hand-Let us know if you have any question throughout the webinar!

Type your comments and questions here anytime!



Agenda

01

Batch Upload

03

Item Transaction History 02

PDA Processing

04

Best Practices

05

Q&A

PDA Webinar Series

PART 1

PDA Overview

PART 2

Transaction on the PDA

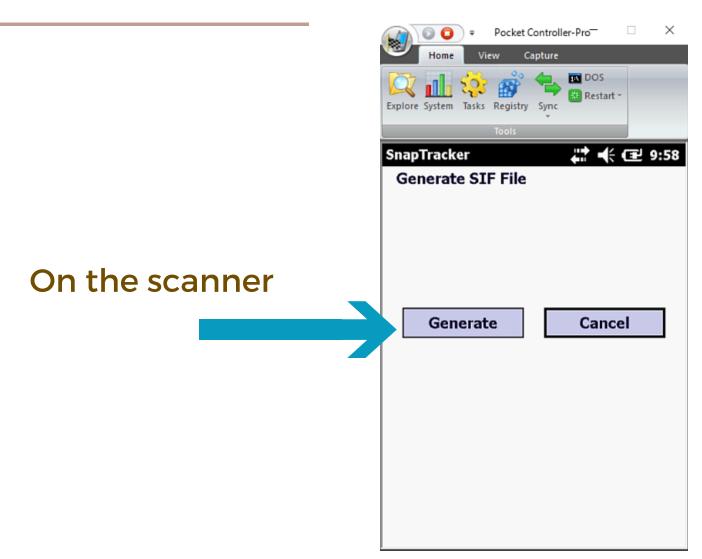
PART 3

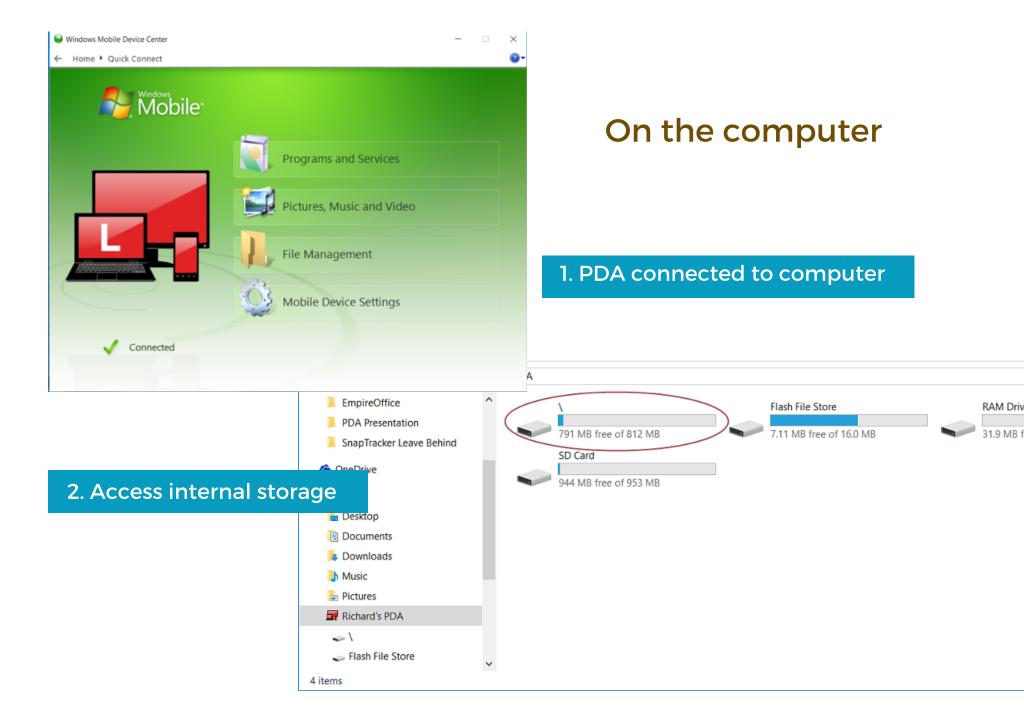
Batch Processing & Error Fixing

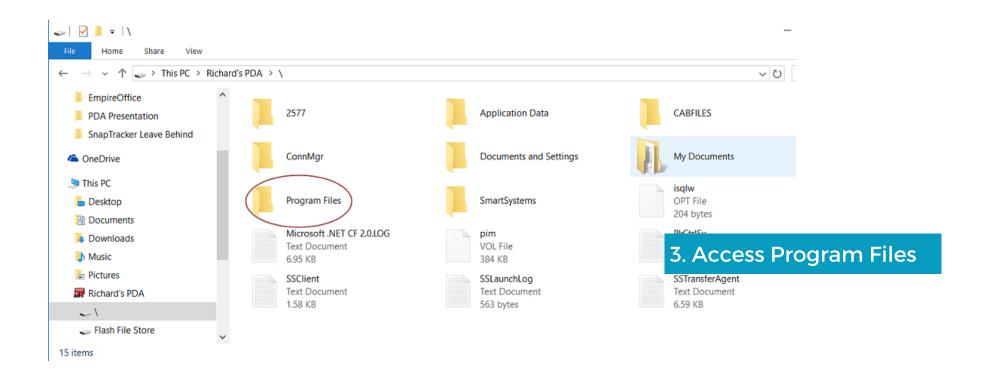


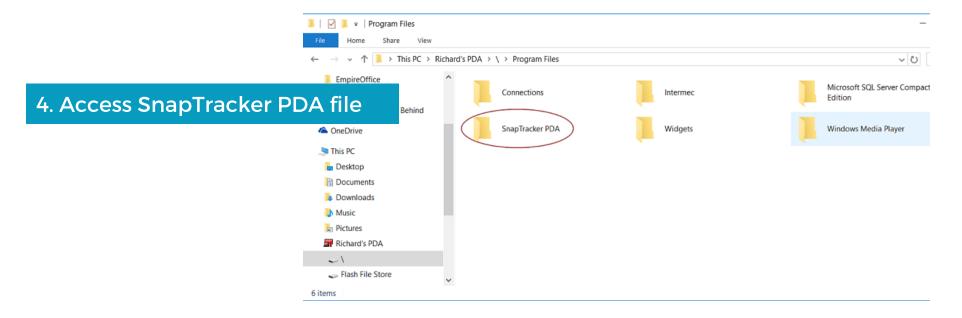
Batch upload

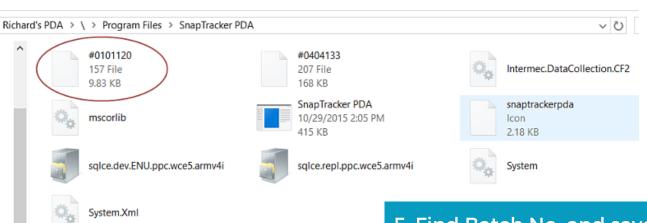
How to generate the manual batch file?



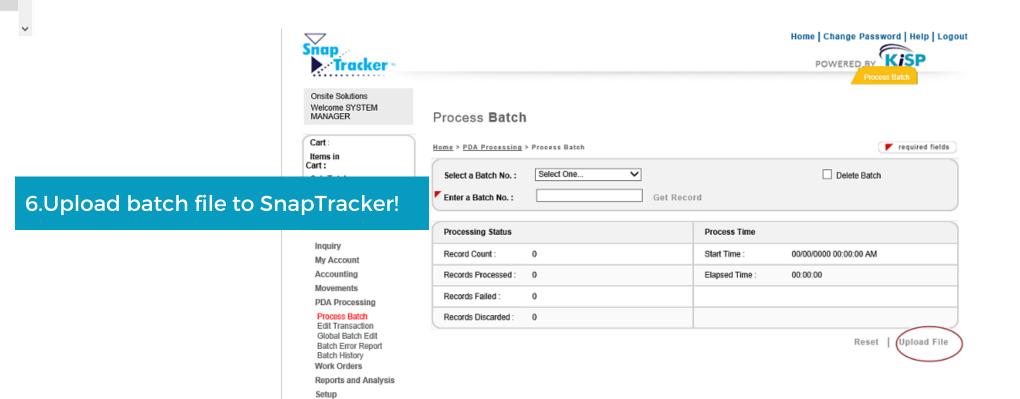




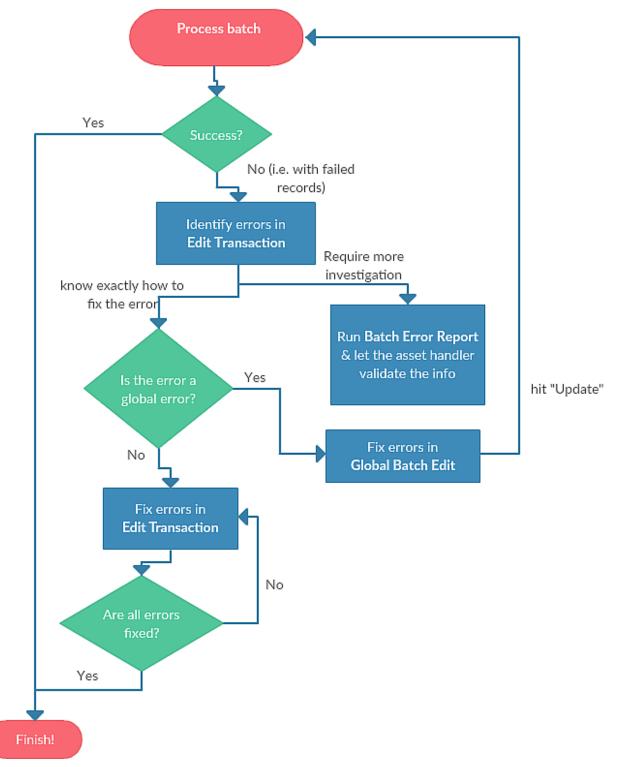




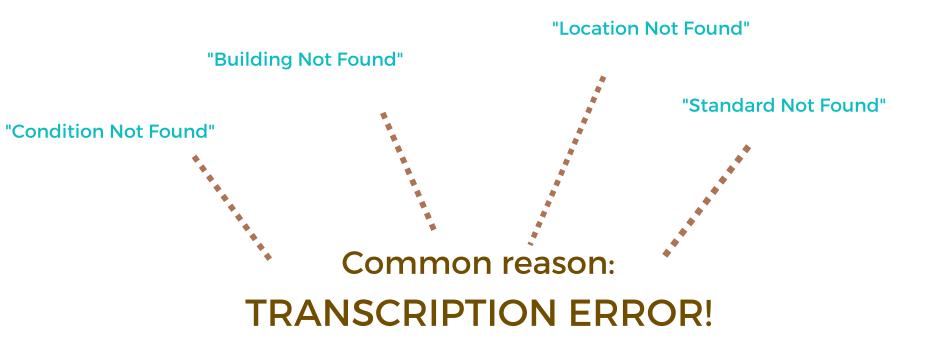
5. Find Batch No. and save the file to local computer



Identifying & fixing errors



Most common errors



"The Serial No cannot be = Std Id"

"The Serial # exists but the Standard ID does not match"

••••

Tip: Grab the "Common Batch Error Messages" PDF in the Handouts section!

Home | Change Password | Help | Logout



Item Transacation History

Onsite Solutions Welcome SYSTEM MANAGER Cart: Items in Cart: Sub-Total: Go to Cart Select another cart... Shop for... Sample Catalog Inquiry Quick Search Product Picture ... Product Catalogs Item Search Location Contents Miscellaneous Search Item Transaction ... Reservation Work Orders My Account Accounting Movements PDA Processing Work Orders Reports and Analysis Setup Utilities

Show All Records

Select a Customer Item Transaction History Z - BAR001 - Barker Importers Demo Customer required fields Enter a Standard: TAS0011 Search | Get Record Details Enter a Serial No.: 14010001 Select a Serial No.: 14010001 V Get Record +Wk Chr, Mirra 2, Std-Ht, Std Tlt, Adj Nonuphols Arms, Fix Seat, TriFlex Back Standard Description : Standard Class: CHAIRS Catalog No.: MRF121AWFP Manufacturer: HMI - Herman Miller Catalog Id: HST - Herman Miller Seating Inventory Type: ASSET Tier: STANDARD $\overline{\mathbf{v}}$ Transaction Type: ** Unspecified ** Adjustment Indicator: ** Unspecified ** \checkmark Operator: ** Unspecified ** $\overline{\mathbf{v}}$ Batch No.:

Reset | Show Record

Note	Transaction Date	Creation Date	<u>Trans.</u> Type	Building	Location	Condition	Work Order No.	Work Order Ticket No.	Qtv
	07/31/2014 16:57:02 PM	05/31/2016 16:03:36 PM	TA	ZWHSE02	F0310	FAIR	0	0	1.00
	12/31/2014 16:57:50 PM	05/31/2016 16:03:51 PM	DA	ZWHSE02	F0310	FAIR	0	0	1.00
	06/30/2015 16:59:12 PM	05/31/2016 16:03:24 PM	AA	ZWHSE01	G0210	CLEAN	0	0	1.00
	09/30/2015 17:00:14 PM	05/31/2016 16:27:02 PM	TA	ZWHSE01	A0230	GOOD	0	0	1.00
	05/31/2016 16:26:36 PM	05/31/2016 16:26:47 PM	AA	ZWHSE01	A0230	GOOD	0	0	1.00
	05/31/2016 16:28:18 PM	05/31/2016 16:28:35 PM	CA	ZWHSE01	A0230	GOOD	0	0	1.00
	05/31/2016 16:28:43 PM	05/31/2016 16:29:03 PM	NS				0	0	1.00

Tip: Review the
Transaction Code
from the PDA part
2 webinar!

Best Practices

Best Practices

- 1. Make sure the batches are always processed BEFORE starting a new scan
- 2. Always double check the date & time
- 3. Use bar codes as much as you can (instead of manual entry)
- 4. Make sure to input the correct user in the "Operator" field in Initial Settings

Summary: PDA Webinar -Part 3

1. Batch Upload

• 2 procedures: upload OR generate batch file from PDA

2. PDA Processing

- When following the best practices, there should be very few errors when processing PDA
- 2 ways to fix errors: Edit Transaction History & Global Batch
- Use the flow chart to help sort out the procedure for identifying & fixing errors
- If the errors require more investigations, run Batch Error Report and give to asset handlers to validate

3. Item Transaction History

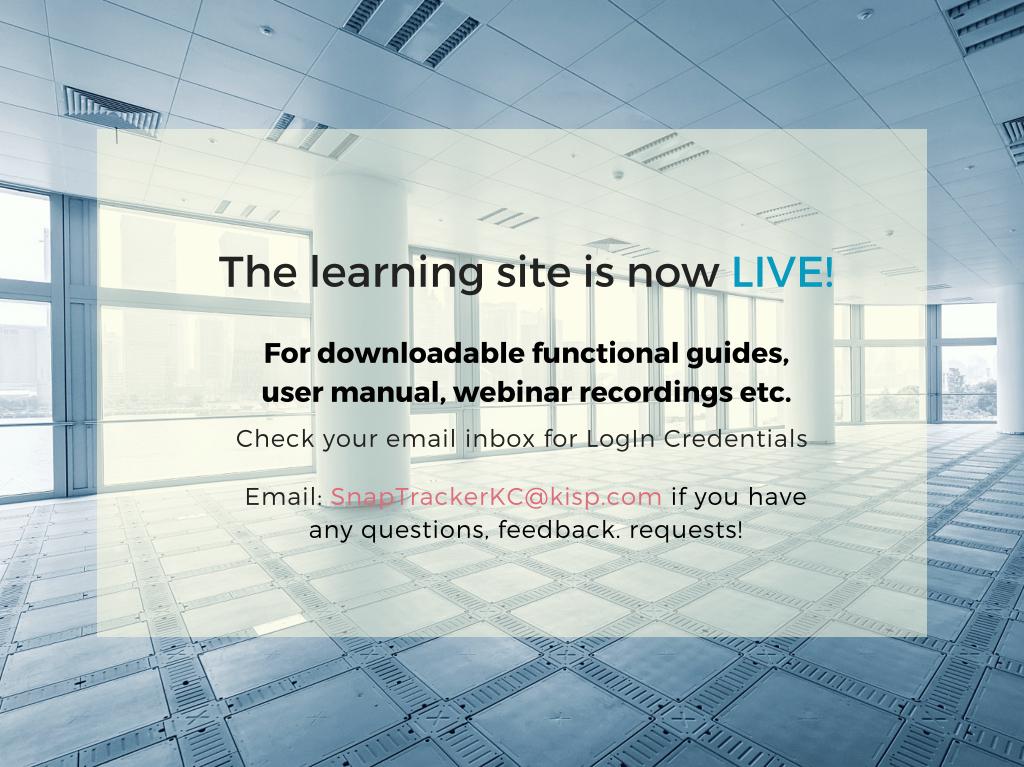
- Where you can see everything that has happened to an item
- e.g. transaction & creation date, history of movements and administrative transacitons

4. Best Practices

Q&A

What would you like to see at our next Webinar Wednesday?

Let us know by filling out the survey after this webinar!



See you at our next Webinar Wednesday!